

DEPARTMENTAL BUDGET INFORMATION HEALTH (25)

MISSION

The mission of the Detroit Health Department is to provide excellent, customer-focused public health services to residents, visitors, and those doing business in the city to improve the health and well-being of all.

DESCRIPTION

The Health Department operates and maintains the Herman Kiefer Health Complex, 1151 Taylor, a 20-acre facility composed of a main building of 445,000 square feet and six outer buildings with a total of 110,000 square feet. The complex houses all departmental administrative offices, the Herman Kiefer Primary Care Center, and numerous other divisions of department.

Three additional primary care centers are located throughout the City:

- **Community Health and Social Services (CHASS)**, 5635 West Fort Street (10,000 sq. ft.)
- **Grace Ross**, 14585 Greenfield (11,759 sq. ft.)
- **Northeast**, 5400 East Seven Mile (10,000 sq. ft.)

The **Animal Control Center (ACC)** located at 3511 West Jefferson, houses animals prior to sale, release to owner, or other disposition. The ACC sells dog licenses, investigates animal bites and enforces related City Code.

The Health Department's services are focused in six areas:

- Protecting the health of children.
- Preventing the spread of

communicable disease.

- Preventing substance abuse and assuring treatment for substance abuse.
- Assuring access to care for at-risk populations to eliminate health disparities.
- Protecting the population from environmental health hazards.
- Detecting and responding to created and natural disasters including bioterrorism, and weapons of mass destruction.

MAJOR INITIATIVES

During FY 2001-2002, the Health Department was awarded accreditation with commendation by the Michigan Department of Community Health. This rigorous evaluation process is required of all local health departments in the state. Only those departments that meet the nearly 200 performance standards can become accredited. The commendation designation indicates that the Detroit Health Department has met additional important indicators of excellence in public health above the required elements. The Department is scheduled for re-accreditation during the 2002-2003 fiscal year and is already preparing for this process.

Other accomplishments last year include the reestablishment of oral health care services (including dental care) for uninsured and underinsured persons. This was done through partnerships with the city's health systems, and the University of Michigan School of Dentistry.

During FY 2002-2003, the Health Department will continue to focus its efforts

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on performing the essential services of public health through a number of initiatives, which are also consistent with state accreditation requirements:

- Completion of phase two of the community health assessment/health planning process with greater participation by citizens.
- Continued expansion of the Rodent Impact Program from downtown into residential areas.
- Early and aggressive West Nile virus monitoring and control.
- Participate in city cleanup and beautification initiatives with environmental health services and community outreach.
- Expanded linkages with community health centers to maintain access to care for uninsured and underinsured persons.
- Actively partner with other City and community agencies to support the Mayor's Time initiative with health services, substance abuse prevention, and health education programming for school-aged children.
- Achieving compliance with new standards for privacy and information exchange established by the Health Insurance Portability and Accountability Act (HIPAA).

This budget reflects the Mayor's commitment to stronger, more effective environmental services in the City. The Department of Public Works (DPW) Environmental Control Inspectors are reassigned to the DEA to handle solid waste and litter control, and to the Health Department's Environmental Health Services Division to handle rodent control.

Specific reassignments to rodent control in the Health Department Environmental Health Services Division include: 29 DPW Environmental Control Inspectors, 2 Principal Environmental Control Inspectors, the Assistant Supervising Environmental Control Inspector, and 1 Sr. Typist. The Rodent Impact Program in the Health Department is taking the lead in educational and motivational outreach activities. This program already deploys 3 FTEs and 5 contractors in a 181-block area downtown, and the 96-block Neighborhoods First demonstration area on the eastside. The reassigned staff will consolidate with these efforts, along with the Food Sanitation, Community and Industrial Hygiene, and Animal Control operations that make up the Environmental Health Services Division. Performance standards will align with State of Michigan accreditation standards and the Health Department's Compliance Team Expectations (a team approach to addressing environmental insults in assigned districts).

The Health Department is a community-based organization and brings a perspective of outreach and education to its operations. In this capacity, Health Inspectors will survey conditions block-by-block as a basis for targeting educational efforts and outreach in the form of dispute mediation, maintenance agreements with businesses and institutions, and rotational rodent baiting methods. The proposed Municipal Civil Infractions Ordinance will continue to associate the authority to write solid waste violation notices with rodent control efforts. Health Services Division staff will receive training from the DEA. Public Health Educators may help in the public education campaign.

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Integrated with other existing Health Department inspection operations relating to Food Sanitation and Community and Industrial Hygiene, this reorganization facilitates more comprehensive and coordinated field activities. It also moves the City from a complaint-dominated overall approach, to a more proactive and ultimately preventive approach. Planning will consider technological applications in the field, cross-training of inspectors, and neighborhood-based environmental service planning. In 2002-03, field staff in Health and the DEA will be deployed according to 10 uniform districts (developed through the Community Reinvestment Strategy). Field activities will be tracked within each operation using MapInfo (a GIS application), so that target areas can be defined and progress measured. This budget relocates the DEA into a building of the Herman Kiefer Complex, close to the Health Department Environmental Health Services Division, to facilitate coordination and increase its field

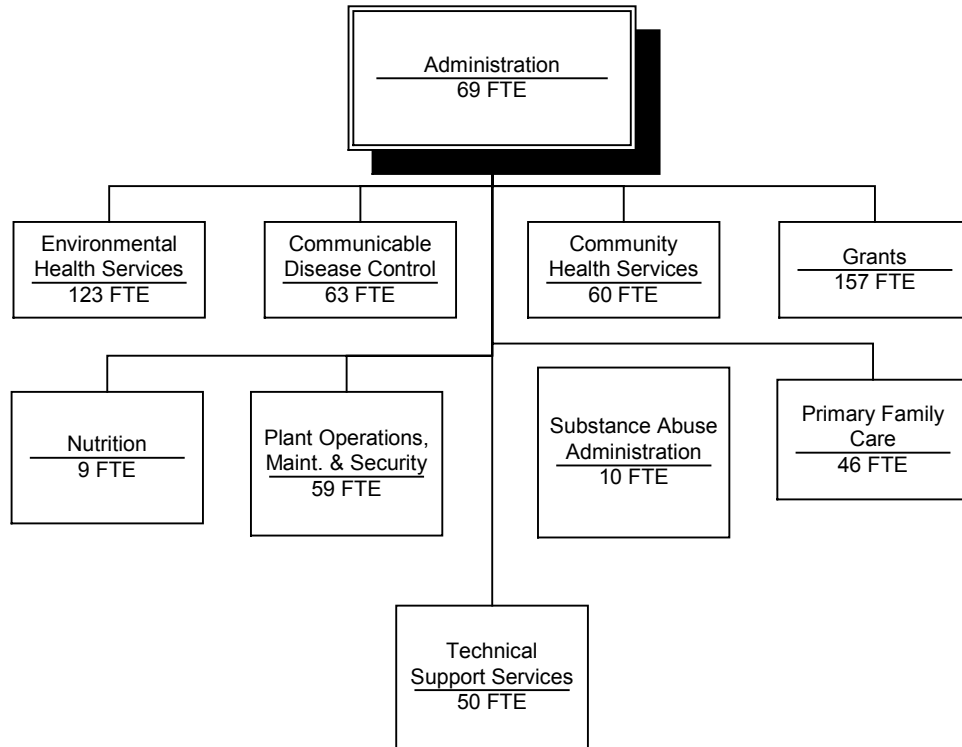
presence.

PLANNING FOR THE FUTURE

The Health Department will continue to focus its efforts on the essential functions of public health. Activities, which will help to accomplish this, include:

- Continued refinements in disaster preparation and response with changes in the world environment.
- Greater emphasis on developing public policy, providing services in partnership with other agencies, and on linking individuals to needed services.
- Participation in the development of an integrated services delivery network of public and private agencies to ensure comprehensive health care for uninsured and underinsured persons.

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PERFORMANCE GOALS, MEASURES AND TARGETS

Goals: Measures	2000-01 Actual	2001-02 Projection	2002-03 Target
Provide efficient administrative support for the effective delivery of public health services: Medicaid billing collection rate	70%	75%	80%
Continuously improve the quality of public health services provided by the department: Response time for acknowledgment of citizen complaints	24 hours	24 hours	24 hours
Ensure access to primary care: Waiting period for new adult medical appointment	1-4 weeks	3- 4 weeks	1-3 weeks
Improve, protect and promote the health of women, infants and children: No. of nurse home visits to women & children	4,924	5,000	5,000
Prevent and control transmission of communicable diseases: Percent of children immunized by age three	58%	70%	70%
Prevent and control injury and disease from exposure to environmental hazards: Percent of compliance cases resolved by Environmental Hearing	90%	90%	90%
Ensure access to primary care : No. of individuals receiving prescription pharmacy services	56,050	57,000	58,000

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EXPENDITURES

	2000-01 Actual Expense	2001-02 Redbook	2002-03 Mayor's Budget Rec	Variance	Variance Percent
Salary & Wages	\$ 18,431,528	\$ 21,256,889	\$ 23,868,854	\$ 2,611,965	12%
Employee Benefits	9,206,288	10,723,356	11,980,909	1,257,553	12%
Prof/Contractual	49,326,520	52,523,322	53,648,862	1,125,540	2%
Operating Supplies	5,255,831	4,737,692	3,251,231	(1,486,461)	-31%
Operating Services	4,817,989	3,960,035	4,291,566	331,531	8%
Capital Equipment	495,442	428,138	79,110	(349,028)	-82%
Capital Outlays	296,168	1,000,000	1,000,000	-	0%
Other Expenses	899,671	1,978,181	1,508,504	(469,677)	-24%
TOTAL	\$ 88,729,437	\$ 96,607,613	\$ 99,629,036	\$ 3,021,423	3%
POSITIONS	570	667	646	(21)	-3%

REVENUES

	2000-01 Actual Expense	2001-02 Redbook	2002-03 Mayor's Budget Rec	Variance	Variance Percent
Licenses/Permits	\$ 980,878	\$ 1,015,000	\$ 1,046,364	\$ 31,364	3%
Rev from Use of Assets	200,399	100,000	200,000	100,000	0%
Grants/Shared Taxes	66,583,254	57,546,332	57,798,532	252,200	0%
Sales & Charges	8,857,972	12,819,376	12,244,519	(574,857)	-4%
Contrib/Transfers	162,860	620,000	620,000	-	0%
Miscellaneous	3,523	1,035,000	1,035,000	-	0%
TOTAL	\$ 76,788,886	\$ 73,135,708	\$ 72,944,415	\$ (191,293)	0%